

Pilot Freight Services' URLs

Last updated: 5/14/2021

When the development of a full-scale API integration with Pilot is not a viable option to our customers, they can instead embed URLs to the Tracking or Scheduling modules on Pilot's website (www.pilotdelivers.com). These URLs, which are listed as follows, can be used, for instance, in communications or directly inside a system or an application outside of Pilot's ownership to allow easy navigation. We highly recommend that our customers use the **new** URLs. The legacy ones will soon be discontinued.

Tracking Module's URLs

New URLs:

<https://www.pilotdelivers.com/technology/?currentTab=consumer&Pro=XXXXXXXXX&ZipCode=ZZZZZ>

<https://www.pilotdelivers.com/pilot-shipment-detail/?Pro=XXXXXXXXX>

Example of a printer-friendly shipment:

Status	Entry Date (ET)	Location
APPOINTMENT SCHEDULED	12/07/2020	ON-LINE/ON PHONE, US
APPOINTMENT SCHEDULED	12/07/2020	ON-LINE/ON PHONE, US
PICKED UP	12/04/2020	BALDWIN PARK, CA US
APPOINTMENT SCHEDULED	12/02/2020	ON-LINE/ON PHONE, US
SHIPMENT CANCELLED	09/10/2020	TAMPA, FL US

Example of an interactive shipment detail:

More Details	Pilot #	Ship Date	Service Level	Status	Delivery Date	Customer	Orig	Dest	Alert
VIEW		08/04/2017	GENERIC	DELIVERED	Appointment Scheduled For: 12/09/2020 3:00:00 PM - 7:00:00 PM		LAX	TPA	ALERT

Showing 1 to 1 of 1 shipments

Where's my package?
For any questions or concerns about your shipment please call

Legacy URLs:

<http://www.pilotdelivers.com/quicktrack.aspx?Pro=XXXXXXXXX>

<http://www.pilotdelivers.com/quicktrack.aspx?Pro=XXXXXXXXX&Cust=YYYYYYYYYY>

<http://www.pilotdelivers.com/quicktrack.aspx?Pro=XXXXXXXXX&Destinationzip=ZZZZ>

<http://www.pilotdelivers.com/quicktrack.aspx?Pro=XXXXXXXXX&Originzip=ZZZZ>

<http://www.pilotdelivers.com/quicktrack.aspx?Ref=XXXXXXXXX&Cust=YYYYYYYYYY>

<http://www.pilotdelivers.com/quicktrack.aspx?Ref=XXXXXXXXX&Cust=YYYYYYYYYY&Destinationzip=ZZZZ>

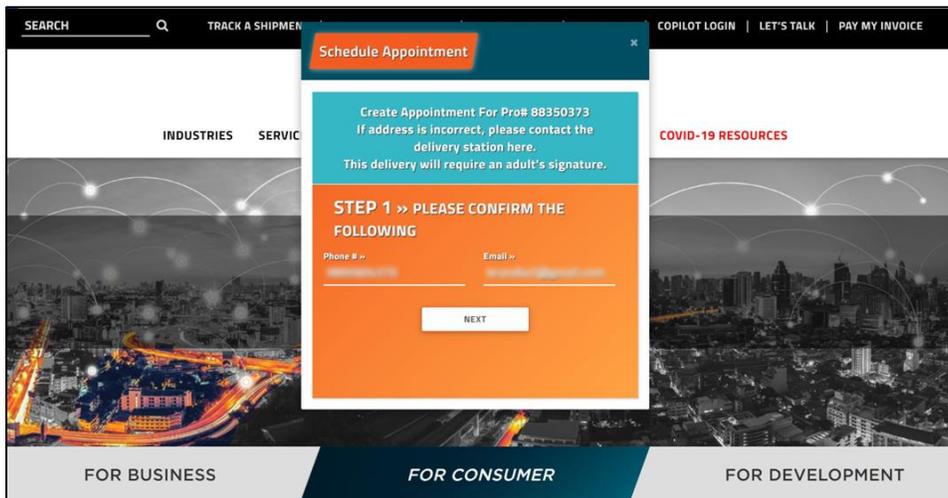
<http://www.pilotdelivers.com/quicktrack.aspx?Ref=XXXXXXXXX&Cust=YYYYYYYYYY&Originzip=ZZZZ>

Scheduling Module's URLs

New URL:

<https://www.pilotdelivers.com/technology/?currentTab=consumer&ProNum=XXXXXXXXX&ZipCode=ZZZZ>

Example of the Scheduling module:



Legacy URL:

<http://www.pilotdelivers.com/Compass/CustomerAccess.aspx?ProNum=XXXXXXXXX&ZipCode=ZZZZ>

NOTE:

A shipment may or may not be scheduled for outbound deliveries via the Scheduling module based on the following:

- Distance from Pilot's nationwide domestic stations: Currently, the application is limited to points within a 65-mile radius from a station.
- Home-delivery service level requested: Some levels, e.g., Pilot's Premier Service, entail resources that cannot be scheduled online, such as specialized services, equipment, and personnel.
- Current location of the freight: Pilot does not allow scheduling of deliveries until the freight is in one of our stations or beyond the agent's physical possession.