

Last updated: 8/23/2021

Overview

Our customers can embed URLs to the Tracking or Scheduling modules on Pilot's website (www.pilotdelivers.com) when the development of a full-scale API integration with Pilot is not a viable option. These URLs, listed as follows, can be used, for instance, in communications or directly inside a system or an application outside of Pilot's ownership to allow easy navigation.

Tracking Module URLs

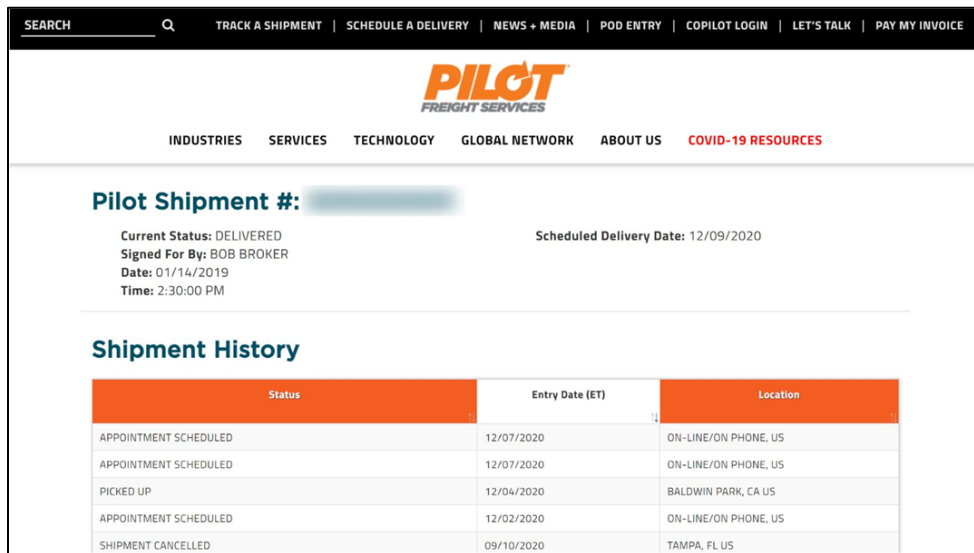
We highly recommend that the new URLs are used as the legacy ones will soon be discontinued.

New URLs:

<https://www.pilotdelivers.com/technology/?currentTab=consumer&Pro=XXXXXXXXX&ZipCode=ZZZZZ>

<https://www.pilotdelivers.com/pilot-shipment-detail/?Pro=XXXXXXXXX>

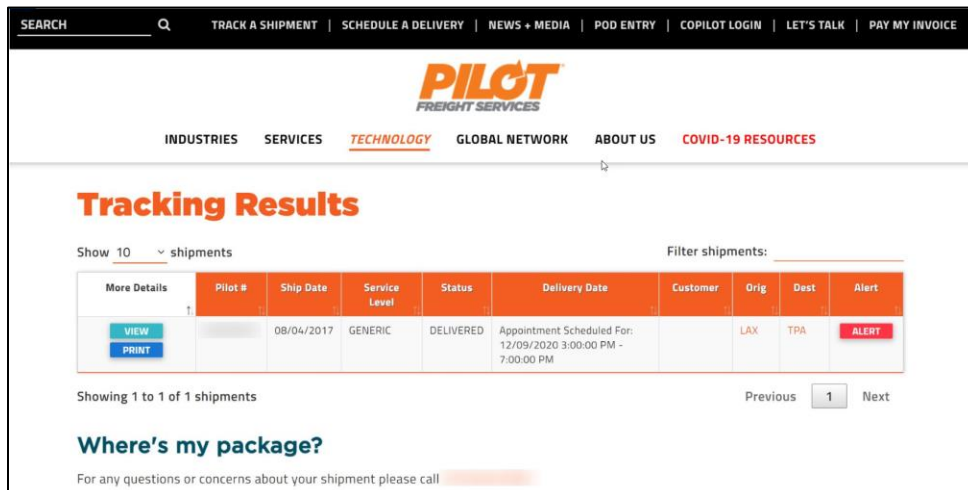
Example of a printer-friendly shipment:



The screenshot shows the Pilot Freight Services website with a printer-friendly shipment page. The page includes a search bar, navigation links, and a section for "Pilot Shipment #:". Below this, it displays the current status as "DELIVERED", signed for by "BOB BROKER", and the scheduled delivery date as "12/09/2020". A "Shipment History" table is also present, showing the status, entry date, and location for various shipment events.

Status	Entry Date (ET)	Location
APPOINTMENT SCHEDULED	12/07/2020	ON-LINE/ON PHONE, US
APPOINTMENT SCHEDULED	12/07/2020	ON-LINE/ON PHONE, US
PICKED UP	12/04/2020	BALDWIN PARK, CA US
APPOINTMENT SCHEDULED	12/02/2020	ON-LINE/ON PHONE, US
SHIPMENT CANCELLED	09/10/2020	TAMPA, FL US

Example of an interactive shipment detail:



The screenshot shows the Pilot Freight Services website with an interactive shipment detail page. The page includes a search bar, navigation links, and a section for "Tracking Results". Below this, it displays a table with shipment details, including Pilot #, Ship Date, Service Level, Status, Delivery Date, Customer, Orig, Dest, and Alert. A "Where's my package?" section is also present, providing a link to track the shipment.

More Details	Pilot #	Ship Date	Service Level	Status	Delivery Date	Customer	Orig	Dest	Alert
VIEW PRINT		08/04/2017	GENERIC	DELIVERED	Appointment Scheduled For: 12/09/2020 3:00:00 PM - 7:00:00 PM		LAX	TPA	ALERT

Showing 1 to 1 of 1 shipments

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Where's my package?

For any questions or concerns about your shipment please call

Legacy URLs:

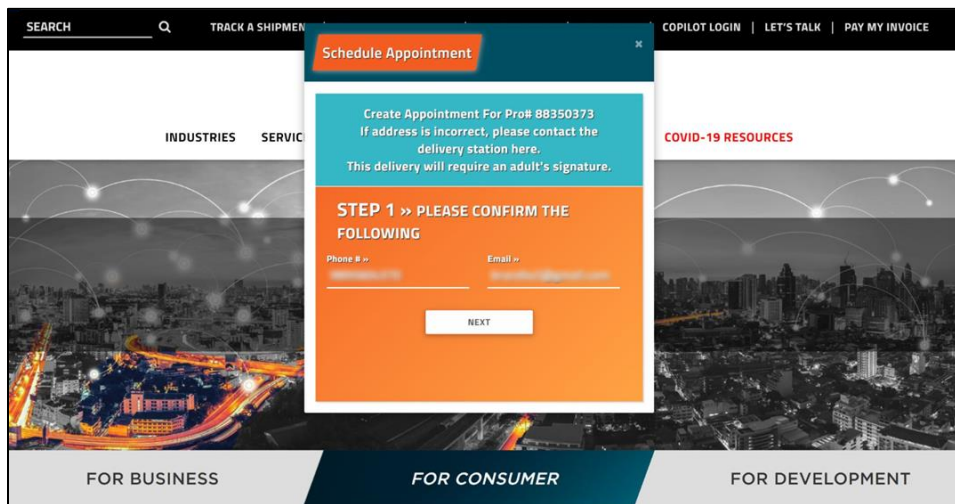
http://www.pilotdelivers.com/quicktrack.aspx?Pro=XXXXXXXXX
http://www.pilotdelivers.com/quicktrack.aspx?Pro=XXXXXXXXX&Cust=YYYYYYYYYYY
http://www.pilotdelivers.com/quicktrack.aspx?Pro=XXXXXXXXX&Destinationzip=ZZZZZ
http://www.pilotdelivers.com/quicktrack.aspx?Pro=XXXXXXXXX&Originzip=ZZZZZ
http://www.pilotdelivers.com/quicktrack.aspx?Ref=XXXXXXXXX&Cust=YYYYYYYYYYY
http://www.pilotdelivers.com/quicktrack.aspx?Ref=XXXXXXXXX&Cust=YYYYYYYYYYY&Destinationzip=ZZZZZ
http://www.pilotdelivers.com/quicktrack.aspx?Ref=XXXXXXXXX&Cust=YYYYYYYYYYY&Originzip=ZZZZZ

Scheduling Module URLs

New URL:

<https://www.pilotdelivers.com/technology/?currentTab=consumer&ProNum=XXXXXXXXX&ZipCode=ZZZZZ>

Example of the Scheduling module:



Legacy URL:

<http://www.pilotdelivers.com/Compass/CustomerAccess.aspx?ProNum=XXXXXXXXX&ZipCode=ZZZZZ>

NOTE:

A shipment may or may not be scheduled for outbound deliveries via the Scheduling module based on the following:

- Distance from Pilot's nationwide domestic stations- Currently, the application is limited to points within a 65-mile radius from a station.
- Home-delivery service level requested- Some levels, e.g., Pilot's Premier Service, entail resources that cannot be scheduled online, such as specialized services, equipment, and personnel.
- Current location of the freight- Pilot does not allow scheduling of deliveries until the freight is in one of our stations or beyond the agent's physical possession.